

## बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	17-12-2025 14:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	17-12-2025 14:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Ports, Shipping And Waterways
विभाग का नाम/Department Name	Na
संगठन का नाम/Organisation Name	Tariff Authority For Major Ports (tamp)
कार्यालय का नाम/Office Name	Mumbai
वस्तु श्रेणी /Item Category	Custom Bid for Services - Renewal of Subscription along with Hardware and Software support for existing Gajshield Data Security Firewall Model No GS245nu 1 plus 1 Unit with HA Active Active and Active Passive License for a Period of 01 Year
समान श्रेणी/Similar Category	<ul style="list-style-type: none"><li>Web Application Firewall</li></ul>
अनुबंध अवधि /Contract Period	1 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	15 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Exemption for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Exemption for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

### बिड विवरण/Bid Details

क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

### ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	10000

### ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**लाभार्थी /Beneficiary :**

SECTION OFFICER  
ADJUDICATORY BOARD FOR MAJOR PORTS, BHANDAR BHAVAN, 4TH FLOOR, MUZAWAR PAKHADI ROAD  
MAZGAON, MUMBAI-400010  
(Sujata Pralhad Gaikwad)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

**एमआईआई अनुपालन/MII Compliance**

एमआईआई अनुपालन/MII Compliance	Yes
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**एमएसई खरीद वरीयता/MSE Purchase Preference**

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
4. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

**अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required**

**Introduction about the project /services being proposed for procurement using custom bid functionality:**[1764143590.pdf](#)

**Instruction To Bidder:**[1764143598.pdf](#)

**Scope of Work:**[1764143608.pdf](#)

**Payment Terms:**[1764143612.pdf](#)

**GEM Availability Report ( GAR):**[1764143639.pdf](#)

**Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:**[1764143991.pdf](#)

**Custom Bid For Services - Renewal Of Subscription Along With Hardware And Software Support For Existing Gajshield Data Security Firewall Model No GS245nu 1 Plus 1 Unit With HA Active Active And Active Passive License For A Period Of 01 Year ( 1 )**

**तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Renewal of Subscription along with Hardware and Software support for existing Gajshield Data Security Firewall Model No GS245nu 1 plus 1 Unit with HA Active Active and Active Passive License for a Period of 01 Year
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
<b>एडऑन /Addon(s)</b>	

**क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer**

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

**परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity**

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	अतिरिक्त आवश्यकता /Additional Requirement
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क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	अतिरिक्त आवश्यकता /Additional Requirement
1	Sujata Pralhad Gaikwad	400010,TARIFF AUTHORITY FOR MAJOR PORTS 4TH FLOOR, BHANDAR BHAVAN, M.P.ROAD, MAZGAON, MUMBAI 400010	1	N/A

## क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

### 1. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

### अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1

bidders through a Random Algorithm executed by GeM system.

16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.**

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---



**महापत्तन न्यायनिर्णायिक बोर्ड**  
**Adjudicatory Board for Major Ports**  
 Ministry of Ports, Shipping and Waterways, Government of India

**BHANDAR BHAVAN, 4<sup>TH</sup> FLOOR, MUZAWAR PAKHADI ROAD  
 MAZGAON, MUMBAI-400010**

**Issued By**

Adjudicatory Board for Major Port (ABMP), Mumbai  
 (Custom Bid GeM)

**Bid Document**

Custom Bid for Renewal of Subscription along with Hardware and Software support for existing Gajshield Data Security Firewall, Model No. GS245nu (1+1 Unit with HA Active-Active/Active-Passive) License for a Period of 01 Year – Regarding.

1. The Adjudicatory Board for Major Ports (ABMP), Mumbai invites online bids on GeM portal from **Authorized OEM Partners / Dealers / Distributors** for the Renewal of Subscription along with Hardware and Software support for existing Gajshield Data Security Firewall, Model No. GS245nu (1+1 Unit with HA Active-Active/Active-Passive) for a period of 01 (One) Year beyond the date of expiry on 21<sup>st</sup> December 2025 in Adjudicatory Board for Major Ports, 4<sup>th</sup> Floor, Bhandar Bhavan, M.P. Road, Mazgaon, Mumbai-400010.
2. Bidders can download bidding documents from e-procurement platform GeM portal. The bidders have to submit the bids online by uploading all the required documents summarily through the GeM portal.
3. The crucial dates are as under –

No.	Particulars	Dates
1.	Date of Publication of Bid	26 <sup>th</sup> November, 2025
2.	Pre-bid meeting Hybrid Mode (In the office of ABMP/ Virtual mode)	3 <sup>rd</sup> December, 2025 at 3:00 PM
3.	Last date for submission and uploading of query, if any, regarding the bid as per provisions of GeM	5 <sup>th</sup> December, 2025 at 3:00 PM
4.	Response of the ABMP on the queries raised	10 <sup>th</sup> December, 2025
5.	Bid closing Date	17 <sup>th</sup> December, 2025 at 4:00 PM
6.	Date & time for opening of Technical bid through GeM portal	17 <sup>th</sup> December, 2025 at 4:30 PM
7.	Opening of Financial Bid through GeM Portal	To be informed through GeM to the Technically qualified bidders with two days' time for representation as per term and conditions of GeM

4. Bids will be accepted through online mode only (GeM). Manual bids will not be accepted under any circumstances.
5. The ABMP reserves the right to accept or reject any bid in full or part thereof without assigning any reason or to accept them in part or full. The ABMP may seek any further clarification or documents as required.
6. All details regarding the bid are available on [www.gem.gov.in](http://www.gem.gov.in) and <https://abmp.in>. Any changes/ modifications/ corrigendum in connection with this bid will be intimated through GeM and ABMP website only. Prospective bidders are therefore requested to visit above mentioned websites regularly to keep themselves updated. The ABMP shall not be liable to send any individual information or issue a public notice.
7. The prospective bidders can visit the ABMP premises to see existing set up of firewall devices and server infrastructure after contacting Assistant Director-IT during office hours.
8. **Pre Bid Meeting –**
  - (a) The prospective bidders shall be permitted to attend the Pre-bid meeting scheduled to be held through the hybrid mode on 03.12.2025 at 3.00 PM to become fully aware of Scope of work for maintenance of existing firewall systems of ABMP.
  - (b) The pre-bid meeting will be held through hybrid mode i.e. in the conference room of the ABMP office at the address given in para 9 below or online mode. The link for attending the pre-bid meeting virtually is as given below:

<b>Meeting Link</b>	<a href="https://teams.microsoft.com/join/19%3ameeting_YjdjYWU4NDgtOTkyMS00YjQ2LWFkMDgtZTQ1NmI2ZDcwMWM3%40thread.v2/0?context=%7b%22Tid%22%3a%22932bac90-06bc-43a3-9f85-4eb1f7caa959%22%2c%22Oid%22%3a%229df3fdb-5c59-4e88-a4f7-6f50476de330%22%7d">https://teams.microsoft.com/join/19%3ameeting_YjdjYWU4NDgtOTkyMS00YjQ2LWFkMDgtZTQ1NmI2ZDcwMWM3%40thread.v2/0?context=%7b%22Tid%22%3a%22932bac90-06bc-43a3-9f85-4eb1f7caa959%22%2c%22Oid%22%3a%229df3fdb-5c59-4e88-a4f7-6f50476de330%22%7d</a>
<b>Meeting ID:</b>	423 934 827 023 70
<b>Passcode:</b>	v9b34qw2

- (c) The issues/questions to be raised must be in writing and email both to reach Adjudicatory Board for Major Ports not later than 05.02.2025 in the email ID [adjudicatoryboard@gmail.com](mailto:adjudicatoryboard@gmail.com) / [tariff@tariffauthority.gov.in](mailto:tariff@tariffauthority.gov.in). In the event of non-attendance of the Pre-bid meeting by the bidders, it would, however, be presumed that the bidder has fully considered all factors, risks and contingencies which will have direct & indirect impact on his expenses from the work and no correspondence from the bidder in this regard would be entertained. If record note of discussion of the Pre-bid meeting, if generated, would be made available on [www.gem.gov.in](http://www.gem.gov.in) and <https://tariffauthority.gov.in> or <https://abmp.in>

9. **Name and Address of the Board** : Adjudicatory Board for Major Ports (ABMP), Ministry of Ports, Shipping and Waterways, Government of India, 4<sup>th</sup> Floor, Bhandar Bhavan, M.P. Road, Mazgaon, Mumbai-400010.

10. **Bid Fees:** Documents is available online and no hardcopy shall be supplied by the office. Hence as per guidelines of procurement policy of Government, no bid fee should be charged by the office.

11. Earnest Money Deposit (EMD): Each bidder shall have to deposit ₹ 10000/- of the bid value in the form of RTGS/NEFT in the following account details of ABMP (formerly known as TAMP) as Earnest Money Deposit (EMD) and receipt / proof of the same must be attached with the technical bid –

**Account Number:** 001401000008048

**Name of Account** : Tariff Authority for Major Ports

**Name of Bank and Branch** : Indian Overseas Bank, Fort Branch.

**IFSC Code-** IOBA0000014.

- a) Non submission of EMD along with the Bid will lead to rejection of the Bid.
- b) The firms duly registered with MSME shall be exempted from paying EMD (valid certificate required) as per terms and condition of GeM.
- c) The amount of Earnest Money will be refunded to the unsuccessful bidder(s) without interest, after the work order is placed to the successful bidder.

#### 12.1. **Technical Bid :**

- a) The technical specifications and scope of work for this bid is given in the **Annexure-I**. The Bidders shall go through the specification and submit the technical bid in the proforma given in the bid document along with the supporting documents.
- b) The Technical bid should be submitted in .pdf format only through online portal i.e. GeM No manual submission of bids is entertained.
- c) All technical bids should have seal and signature of authorized signatory before creating PDF for submission.

#### 12.2. **Eligibility Criteria of Bidder (Technical Bid) :**

- a) **Bidders (OEM /Authorized Distributors/SI) in Mumbai, Maharashtra (India) are allowed to bid for the Scope of work mentioned in the tender document.**
- b) Manufacturer's Authorization Form Letter (MAF) from OEM(s) should clearly indicate that the bidder is competent to provide the renewal activation and verification of subscription status from OEM and provide and cover all the services mentioned in the Scope of Work.
- c) Bidder should be experienced in these field and should have at least 3 years' experience in IT field on software/ hardware/ networking/ security/infrastructure (preferably).

- d) Last 3 years (2022-23, 2023-24 and 2024-25) turnover should not be less than 5 Lakhs in each year.
- e) Bidder should have support centre/office at Mumbai.
- f) Bidder must submit copy of the PAN, GST registration along with the bid.
- g) Any Consortium bidding is not acceptable.
- h) Bidder should not be blacklisted in any Government /Private/Education sector within country & does not hold any negative reputation of fraud/treachery in the industry.
- i) The bidder who is a Micro or Small Enterprise as per latest definitions under MSME rules, shall be exempted from the requirement of “Bidder Turnover” criteria on submission of valid document in this regard.

12.3. The bidders are required to upload copies of the following valid documents through GeM Portal. If the firm(s) fail to upload any of the listed valid documents, the bid will be rejected straightway –

- a. The bidder shall submit a valid **Authorized OEM Partner / Reseller** from the Gajshield. (Attach valid authorization letter from OEM.)
  - b. Bidder shall submit a Certificate from OEM accepting the renewal activation covering all the services mentioned in the Scope of Work.
  - c. The bidder must have **experience in supply/maintenance of network security/firewall devices** during the last three years. (Attach copies of at least two similar work orders/completion certificates.)
  - d. The bidder shall submit a **valid GST registration** and **PAN**.
  - e. Scanned copy of Shop and Establishment. An office of the bidder must be located in Mumbai (documentary proof to be submitted).
  - f. Bidder Turnover certificate of minimum average turnover of 5 Lakhs for last three years in the form of self-certified duly signed by authorized signatory and sealed as per format given in **Annexure-II**.
  - g. Bid Acceptance letter along with declaration of not been blacklisted by any Government Organisation or public Sector undertaking as per format attached as **Annexure-III** duly signed by authorized signatory.
  - h. The supporting documents to prove his eligibility for MSME exemption must be uploaded (If applicable).
13. Uploading of above documents is mandatory for bidders to qualify in technical evaluation. Non submission of the required documents by any bidder will summarily be rejected from the bidding process.
14. **Financial Bid:** Financial bids should be submitted in the prescribed Proforma attached as **Annexure-IV** and shall be submitted online through Gem portal only. No manual or other form of submission of financial bid is entertained.
15. The prices quoted must be net considering all scope of work. The prices quoted by the bidders should be all inclusive viz. GST and other statutory levies. The conditional Bids will be summarily rejected.

16. The rate must be valid for at least 90 days from the date of tender.
17. Failure to comply with any of the instructions stated in this document or offering unsatisfactory explanations for non-compliance will likely to lead to rejection of bids.
18. **Duration of the contract:** The contract will be awarded for 1 year. On satisfactory performance of service, the contract may be extended by ABMP on existing rate and terms and conditions for another two years on mutually agreed basis.
19. The firms on whom the work order is placed within the period of acceptance of the offer will be required to commence the work within a specified period from the date of issue of the work order. If the firms' fails to commence the work or fail to accept the work orders within the stipulated date, the ABMP reserve the right to cancel the work order.
20. The successful bidder shall not be allowed to sub-contract work to any contractor.
21. The ABMP will evaluate and compare the bid which are substantially responsive i.e., which are properly prepared and signed and meet the required terms and conditions, specifications etc. Technical Bids will be opened on the specified bid opening date and time. Financial Bids of only those firms will be opened, whose Technical Bids are found technically compliant/ suitable on Technical Evaluation by the ABMP. The ABMP will award the contract to the supplier whose quotation will be determined to be lowest responsive evaluated bid.

**22. General Terms and Conditions:**

- Delivery Period: Renewal to be completed within one week of issue of Work Order.
  - Payment Terms: 100% payment after successful renewal activation for the period 1 year and on verification of subscription status from OEM and submission of a Certificate from OEM accepting the renewal activation covering all the services mentioned in the Scope of Work. As stated in para 17, on failure to comply with any of the instructions stated in this document or offering unsatisfactory explanations for non-compliance will likely to lead to rejection of bids.
  - Warranty / Support: OEM 24x7 onsite/offline support to be available throughout contract period.
  - Penalty Clause: In case of delay in renewal/activation and any hardware/software, a penalty of 0.5% per week (maximum 10%) may be imposed.
  - Termination: The Office reserves the right to terminate the contract at any time for unsatisfactory performance or breach of terms.
23. All the disputes/litigation, if any, are subject to Mumbai jurisdiction only.

.....

## SCOPE OF WORK

1. The scope of work includes the following:
  - i. Renewal of Subscription Licenses along with Hardware and Software support for the following firewall devices for period of 01 year beyond the date of expiry i.e. 21<sup>st</sup> December 2025:
    - Device Model: Gajshield GS245nu
    - Quantity: 02 Units (1+1 in HA Active-Active/Active-Passive Mode)
  - ii. The bidder shall provide the following services during renewed subscription:
    - Advanced Threat Protection.
    - Gaj Pro Project Updates.
    - Application Filtering.
    - URL Filtering.
    - IPS (Intrusion Prevention System) Services.
    - Regular patch updation of Anti-Virus.
    - Provide Anti-Spam services.
    - Data Leakage Prevention (DLP).
    - Complete Bundle Plus Features.
    - 24x7 OEM-backed support (email, phone, remote, onsite).
    - Provide dedicated Point of Contact
    - Need based physical visit will be made by Bidder(OEM on extreme case) for all kind of trouble shooting within 24 Hrs.
    - Support for policy set up (need based)
  - iii. Onsite Comprehensive Hardware Support including:
    - Preventive and Corrective Maintenance.
    - Replacement/repair of any defective parts/modules within 5 working days during the contract period.
    - Quarterly preventive maintenance reports.
    - OEM-certified engineer support.
    - All support and updates shall be directly from the OEM (Gajshield).
    - No third-party or resold licenses shall be accepted.
    - Renewal shall maintain continuity of existing services without any downtime.

## 2. TECHNICAL SPECIFICATIONS

The renewal and support must fully cover the following technical features of Gajshield GS245nu:

Feature Category	Description
Security Services	Advanced Threat Protection, Anti-Virus, Anti-Spam, IPS, Web/URL Filtering, Application Control
DLP Functionality	Real-time data leakage prevention and monitoring for single user and user group policy
Firewall & UTM	Gateway-level unified threat management, packet filtering
HA Configuration	Active-Active / Active-Passive
VPN	SSL and IPSec VPN
Reporting & Logs	Centralized dashboard with monitoring and report generation, if any incident occurs, then self-analysis report submission.
Support	24x7 OEM-backed support (email, phone, remote, onsite)

**Financial details declaration**

(To be submitted in the Letterhead of organisation)

We, ....., certify that we have verified the relevant financial statements and other records of .....(Name of Organisation), having its Indian registered office at.....

sr no	Financial Year		
	2022-23	2023-24	2024-25
Average Annual Turnover			
Net Worth			

It is further certified that based on our review of financial statements together with the book of accounts, records and documents for the aforesaid financial years, the above mentioned figures are true and correct to the best of our knowledge and as per information and explanations provided to our satisfaction by the ..... (Name of the Organisation)

Signature of Authorized Signatory (with official seal)

Name:

Designation:

Address:

Telephone:

E-mail address:

Note:

Audited Balance sheet and Profit & Loss account statement of the Bidder for each of the last 3 audited financial years (F.Y 22-23, 23-24, 24-25) is submitted as supporting evidence.

**BID ACCEPTANCE LETTER**

(Should be furnished by all the bidders on company letter pad).

To  
The Deputy Director  
Adjudicatory Board for Major Ports  
Ministry of Ports, Shipping and Waterways  
Government of India, 4<sup>th</sup> Floor, Bhandar  
Bhavan, Mujawar Pakhadi Road, Mazgaon,  
Mumbai – 400010.

Subject : Acceptance of Terms and Conditions of Bid.  
GeM Bid No. : \_\_\_\_\_

Dear Madam,

1. I/We hereby certify that I/We have read the entire terms and conditions of the bid documents including all documents like annexure(s), schedule(s), etc., which form part of the contract agreement and I/we shall abide hereby the terms/conditions/clauses contained therein.
2. The corrigendum(s) issued from time to time by your department/organization too has/have also been taken into consideration, while submitting this acceptance letter.
3. I/We hereby unconditionally accept the bid conditions of above mentioned bid documents(s)/corrigendum(s) in its totality/entirely.
4. I/We do hereby declare that our firm has not been blacklisted/debarred by any Government Department/Public sector undertaking.
5. I/We do hereby declare that Bid applied is inclusive of all packing and other forwarding expenses, freight insurance charges. The prices quoted is remain firm and fixed during their currency of the contract. The rates and prices quoted is in Indian rupees only. All duties, taxes etc. payable is included in the quoted prices as per the Annexure-III.
6. I/We certify that all information furnished by our Firm is true and correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/organization shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy, including the forfeiture of the full said earnest money deposit/performance security absolutely.
7. I/We hereby undertake to declare that if I/We withdraw or modify the bid(s) during the period of validity, or if I/We am/are awarded the contract and I/We fail to sign the contract, before the deadline defined, I/We shall be suspended for a period of two years to submit bids with this office in future.
8. The minimum average annual financial turnover of the bidder during the last three years (2022-23, 2023-2024 & 2024-2025) meets the criteria as indicated

in the bid document. Documentary evidence in the form of self-certified on company letter pad duly signed and sealed, indicating the turnover details for the relevant period shall be uploaded with the bid. (Strike through, if the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, who shall be exempted from the requirement of “Bidder Turnover” criteria. The supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.)

9. In case, I/We withdraw or modify the bid during the period of validity or fail to sign the contract before the dead line defined by ABMP, I/We shall be suspended for the period of two years to submit bids with this office in future.

Yours faithfully

Signature of Authorized Signatory (with official seal)

Name:

Designation:

Address:

Telephone:

E-mail address:

.....

**Annexure-IV.**

**Financial Bid**

(Should be furnished by all the bidders on company Letter Head).

To  
The Deputy Director  
Adjudicatory Board for Major Ports  
Ministry of Ports, Shipping and Waterways  
Government of India, 4<sup>th</sup> Floor, Bhandar  
Bhavan, Mujawar Pakhadi Road, Mazgaon,  
Mumbai – 400010.

Subject: Quotation for Renewal of Subscription along with Hardware and Software support for existing Gajshield Data Security Firewall, Model No. GS245nu (1+1 Unit with HA Active-Active/Active-Passive) License for a Period of **01 Year**.

(For reference purpose only. Rates are to be quoted in online only at GeM portal)

Financial Bid

No.	Item	Total Amount	Applicable GST	Total amount for 1 year (including taxes)
1.	<u>Renewal of Subscription along with Hardware and Software support for existing Gajshield Data Security Firewall, Model No. GS245nu 2 devices i.e 1+1 Units with HA Active-Active/Active-Passive) License for a Period of 01 Year as per scope of work in Annexure-I</u>			

Yours faithfully

(Signature of the bidder, with official seal) Dated:

Name:

Designation:

Address:

Telephone:

E-mail address: